



**Education Service
School Certifying Official Training
New School Certifying Official (SCO)**



Ice Breaker



Which state in the US has the largest coastline?

Here's a hint: it's not **California** or **Florida**.



Ice Breaker



Which state in the US has the largest coastline?

Here's a hint: it's not **California** or **Florida**.

Alaska



Learning Objectives

Upon completion of this module, you should be able to:

- Summarize the history of the GI Bill
- Describe the current Veteran Administration (VA) educational benefit programs
- Identify the responsibilities of the State Approving Agency (SAA)
- Identify the school's responsibilities via the School Certifying Official (SCO) for certify students' courses, tuition and fees
- List points of contact to receive assistance with questions





Topics

- **GI Bill History**
- **Current VA Education Benefit Programs**
- **Responsibilities of SAA**
- **The School's Responsibilities via the SCO**
- **Contacts**



History of the GI Bill



In the Beginning....

- At the end of the WWI, millions of veterans were released into the job market
- Congress passed a bonus law, but it would only pay out after 20 years
- The lack of benefits led to the confrontation on The Mall in Washington, DC, between the army and veterans requesting an early payout of the bonus during the Great Depression





The Servicemen's Readjustment Act of 1944 (1 of 2)

- Near the end of the WWII (1942), millions of veterans would be released into the recently recovered Great Depression job market
- Fears that the gearing down of war production and millions coming into the job market could trigger another depression
- A survey found that 56% of soldiers thought a depression would follow the war



The Servicemen's Readjustment Act of 1944 (2 of 2)

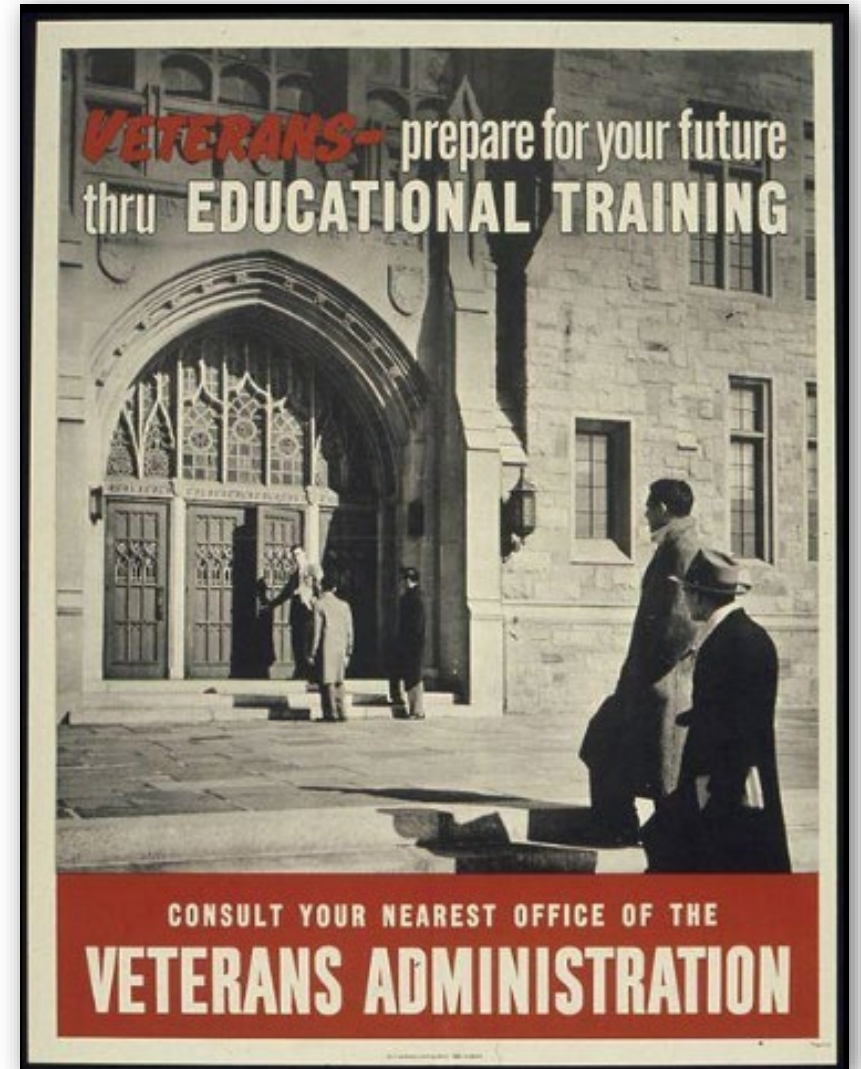
- Harry W. Colmery is credited with writing the provisions of the GI Bill
- President Franklin Delano Roosevelt signed the Servicemen's Readjustment Act into law on June 22, 1944
- The bill provided six benefits:
 - Education and Training
 - Loan guaranty for a home, farm, or business
 - Unemployment pay
 - Job-finding assistance
 - Top priority for building materials for VA hospitals
 - Military review of dishonorable discharges





The Results of Servicemen's Readjustment Act of 1944

- By 1947, the peak year of the GI Bill, veterans accounted for 49% of college enrollment
- Out of a veteran population of 15,440,000, 7.8 million trained under the GI Bill
 - 2,230,000 in college
 - 3,480,000 in other schools
 - 1,400,000 in OJT
 - 690,000 in farm training
- The GI Bill is credited with creating the modern middle class





Veterans' Readjustment Act of 1952

Based on a House Report in 1952 investigating Educational Programs under the GI Bill:

- There was significant growth in private profit schools with little or no educational background
- Too much waste, inefficiency, and fraud occurring with vocational trades and technical training in public and private schools

Congress adopted rules with the following modifications:

- Require private schools to operate for two years
- The school must maintain a minimum non-veterans enrollment of 15%



Section Review

The original Servicemen's Readjustment Act of 1944 only provided eligible veterans with funds for education and training, **not** unemployment pay.

- ☐ True
- ☐ False



Section Review

The original Servicemen's Readjustment Act of 1944 only provided eligible veterans with funds for education and training, **not** unemployment pay.

- ☐ True
- ☒ **False**



Current VA Educational Benefit Programs



Basic Education Benefit Process

Submit an application for benefits via hard copy or electronically via VETS.gov

Receives VA determination of their eligibility and entitlement via Certificate of Eligibility (COE)

Submit an enrollment certification form to VA outlining their pursuit of training

Receives payment for their training either directly or to the school



Education Benefit Programs

Benefits for Veterans

- Chapter 30
- Chapter 33
- Chapter 1606

Benefits for Dependents

- Chapter 35
- Chapter 33 TOE
- Fry Scholarship



Chapter 30 Montgomery GI Bill – Active Duty (MGIB-AD)

- If enlisted less than three years, serviceperson must serve 24 continuous month. If more than three years, serviceperson must serve at least 36 months (exceptions apply)
- Must have a qualifying period of honorable service
- Must not have declined GI Bill in writing at initial entry





Chapter 35 Dependents Education Assistance (DEA)

Available to the spouse, surviving spouse, or dependent child of a veteran who:

- Is 100% disabled as a result of a service-connected disability
- Died as 100% disabled as a result of a service-connected injury or while on active duty.
- Was held as a POW or was MIA for 90 days





Chapter 1606 Montgomery GI Bill – Selected Reserve (MGIB-SR)

The reservist must have:

- Served for six years
- A high school diploma or equivalent
- Completed Initial Active Duty Training (IADT)

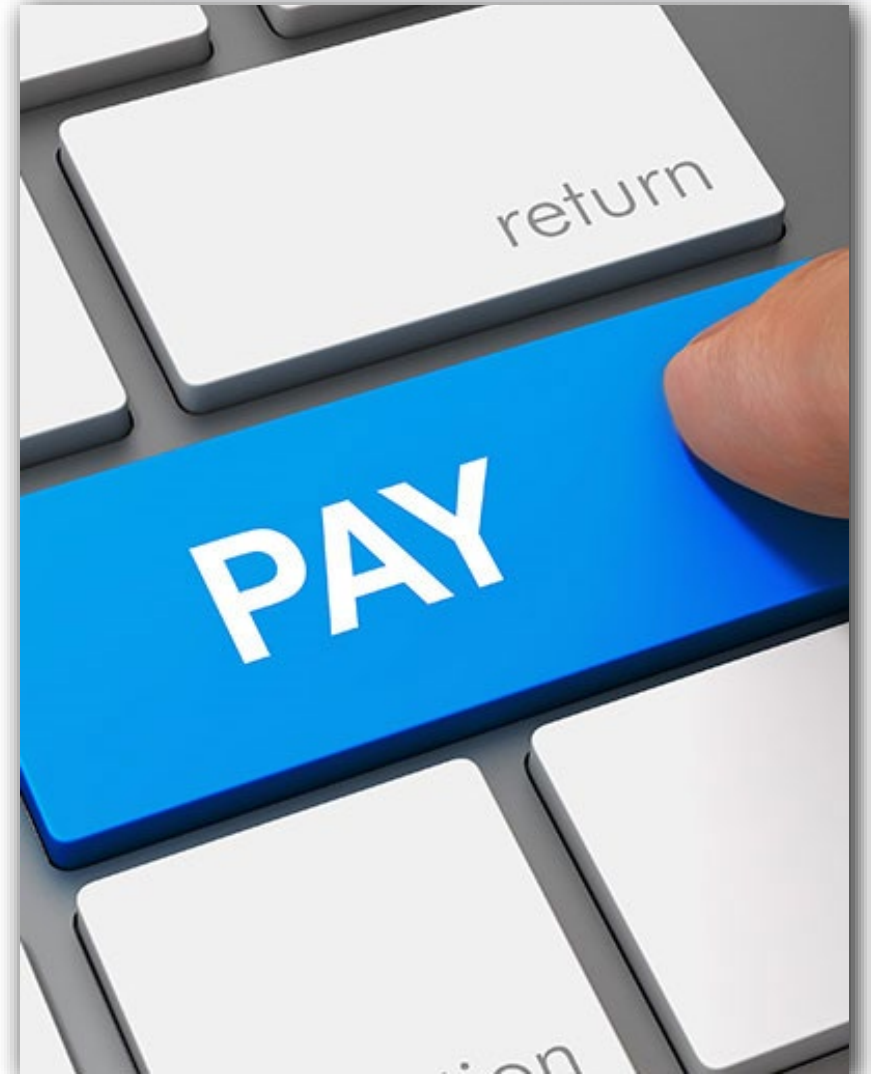




Payments for Chapters 30, 35 & 1606 Monthly Rates

A benefit is paid to the student monthly based on the number of days certified.

- Full month – Full benefit
- Less than a month – Prorated based on a 30-day month





Training Time for Chapters 30, 35 & 1606 (1 of 4)

Clock Hours

Actual hours per week a student spends attending class or other instructional activities that count toward completing a program of study.

- Complete 18 clock hours per week if the predominant portion is spent in the classroom
- Complete 22 clock hours per week if the predominant instruction is more like shop practice

Credit Hours

The number of credits a student receives for enrolling in, and successfully completing a given course.

- Students complete a certain number of credits to complete a program
- **Does not** directly reflect the total number of a student spends in class
- Reflect each course's workload



Training Time for Chapters 30, 35 & 1606 (2 of 4)

Classroom Theory:

- Clock Hour is a 60-minute time-frame
- 10 minutes to change classes each hour
- 10 minutes to change subjects if in the same classroom

Shop Practice:

- Clock Hour is a 60-minute time-frame
- Two (2) 15-minute breaks (Morning & Afternoon)
- Shorter breaks allowed for part-time enrollment





Training Time for Chapters 30, 35 & 1606 (3 of 4)

Classroom Theory vs. Shop Practice

CLASSROOM THEORY		SHOP PRACTICE	
Clock hours net instruction per week	Training Time	Clock hours net instruction per week	Training Time
18+	Full-time	22+	Full-time
13 – 17	$\frac{3}{4}$ -time	16 – 21	$\frac{3}{4}$ -time
09 – 12	$\frac{1}{2}$ -time	11 – 15	$\frac{1}{2}$ -time
05 – 08	Less than half; more than $\frac{1}{4}$ -time	06 – 10	Less than half; more than $\frac{1}{4}$ -time
01 – 04	$\frac{1}{4}$ -time	01 – 05	$\frac{1}{4}$ -time



Training Time for Chapters 30, 35 & 1606 (4 of 4)

Benefits are paid based on training time.

For undergraduates in a standard quarter or semester, training time is as follows:

- 12 credits – Fulltime
- 9-11 credits – $\frac{3}{4}$ -time
- 6-8 credits – $\frac{1}{2}$ -time
- 4-5 credits – less than $\frac{1}{2}$ -time
- 1-3 credits – $\frac{1}{4}$ -time or less





Chapter 33 Post 9/11 GI Bill (1 of 3)

The individuals on active duty after 9/10/01 must have:

- Served a minimum of 90 aggregate days
- Served a period of at least 30 days and received a disability discharge





Chapter 33 Post 9/11 GI Bill (2 of 3)

Benefit payout is based on length of service requirements.

100%:	At least 36 months
100%	At least 30 continuous days on active duty and discharged due to service-connected disability or received a Purple Heart
90%:	At least 30 months, but less than 36 months
80%:	At least 24 months, but less than 30 months
70%:	At least 18 months, but less than 24 months
60%:	At least six months, but less than 18 months
50%:	At least 90 days, but less than six months





Chapter 33 Post 9/11 GI Bill (3 of 3)

Chapter 33

- Transfer of Entitlement
- Fry Scholarship
- Yellow Ribbon
- Tuition and Fees
- Monthly Housing Allowance



Chapter 33 Transfer of Entitlement (TOE) Program

An approved individual may transfer unused entitlement to any combination of spouse and dependents.

Veterans who transferred entitlement to a dependent can now designate a new dependent if the original dependent dies before using the entitlement.

Dependents who received transfer of entitlement can transfer their entitlement to another eligible dependent if the Servicemember or Veteran who made the transfer subsequently dies.

The family member must be enrolled in the Defense Eligibility Enrollment Reporting System (DEERS).





The Marine Gunnery Sergeant John David Fry Scholarship

Children and spouses of Servicemembers who died in the line of duty while on active duty after September 10, 2001.

Eligible for up to 36 months under the Post-9/11 GI Bill® at the 100% benefit level.





Post-9/11, MGIB-AD, MGIB-SR, & DEA Entitlement Information

Post-9/11, MGIB-AD, MGIB-SR

- Eligible students can receive up to 36 months of full-time benefits under one program.
- Students eligible under 2+ benefits may have up to 48 months

DEA

36 months of regular benefits plus an additional five months of remedial training benefits

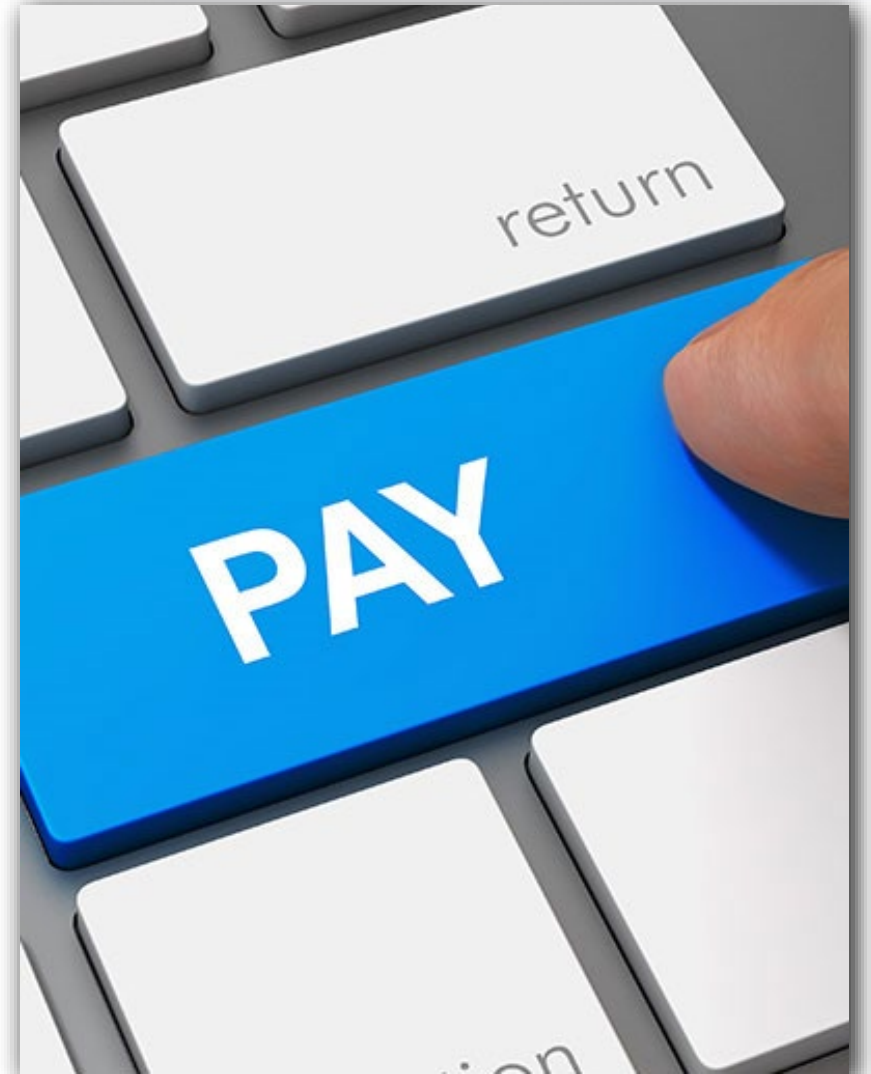
Exceptions

If a veteran elects Post-9/11 GI Bill and still has eligibility under MGIB, they'll receive the amount of entitlement remaining under MGIB.



Payments for Chapter 33

- Tuition & fees are paid directly to the school
- A Housing Allowance is paid to the student monthly
- A books & supplies stipend is paid to the student at the beginning of the term
- Yellow Ribbon payments are paid directly to the school





Chapter 33 Tuition and Fees (1 of 2)

- **U.S. Public Schools:** The actual net cost for in-state tuition and fees after the application of any waiver, scholarship, aid, or assistance
- **Private and Foreign Schools:** The actual net cost for tuition and fees after the application of any waiver, or scholarship or the annual cap





Chapter 33 Tuition and Fees (2 of 2)

If there's **one** exception, the charge isn't mandatory and therefore not reimbursable.

Example of a mandatory fee:

- A parking fee assessed to all students
- A specific kit or book purchased in full from your facility without exception

Example of a non-mandatory fee:

- Parking fee assessed to only students with cars
- A kit or book purchased from a 3rd party and given credit for the purchase



Chapter 33 Monthly Housing Allowance

Housing Allowance Rules:

- Students must attend school more than half-time
- Payment is prorated by rate of pursuit rounded to nearest tenth
- Distance learners receive $\frac{1}{2}$ the national average monthly housing





Rate of Pursuit - Housing

- Rate of Pursuit (RoP) is determined by VA.
- ROP is calculated by dividing the number of credit hours taken by the number of credits considered to be full time

Example:

If full-time is 12 credits, then rate of pursuit for:

- Six credits (or credit equivalents) is 50% ($6/12=50\%$)
- Seven credits (or credit equivalents) is 58% ($7/12=58\%$) rounded up to 60%





Chapter 33 Books & Supplies Stipend

Up to \$1,000 per academic year:

- Lump sum for IHL schools paid to the student
- Monthly payments for NCD only schools
- Prorated based on benefit level





Chapter 33 Yellow Ribbon

Yellow Ribbon Program payment is paid directly to the school on behalf of the student to help pay some/all unmet charges at IHLs.

The school enters into an agreement with VA to contribute up to 50% of expenses and VA will match.

Recipients of the Fry Scholarship and Purple Heart are covered under the Yellow Ribbon Program.

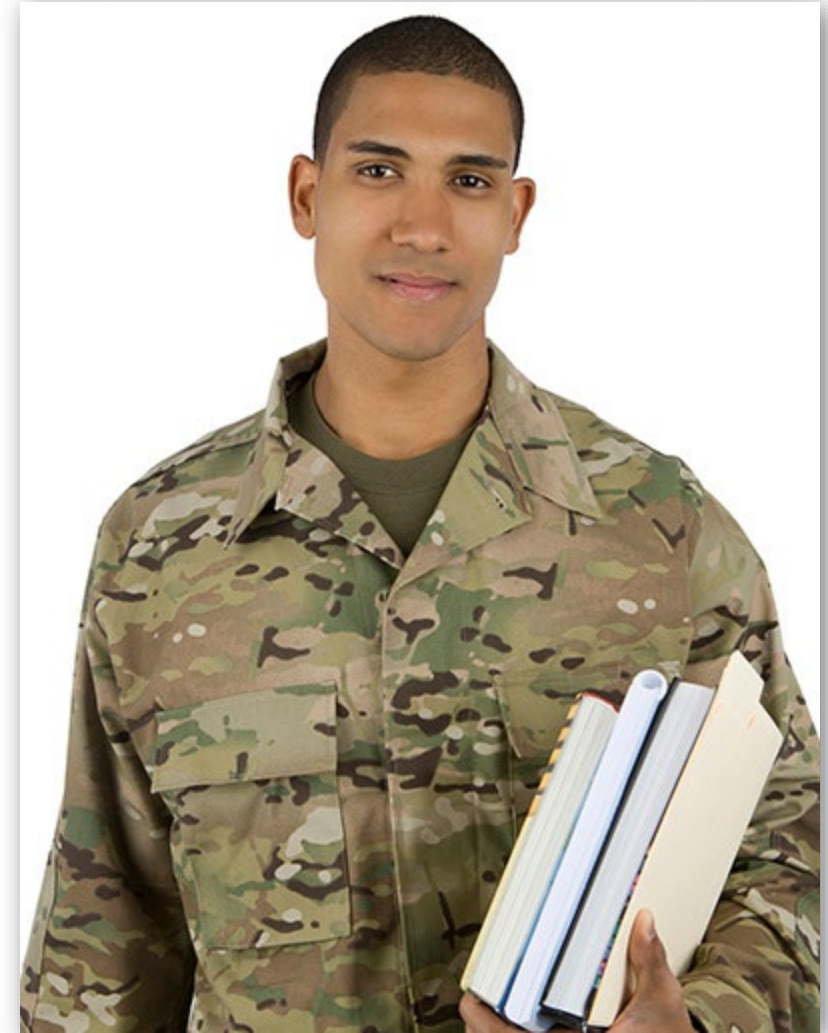




Tuition Assistance

Tuition Assistance (TA) is a Department of Defense (DoD) program that **is not** administered by the VA.

TA rules vary by branch of service and even between components within the branches. (i.e. the service member is Active Duty, Reserve, or National Guard)





Tuition Assistance Top Up (TATU)

- The law prohibits Active Duty students from receiving education benefits and TA for the same course
- Active Duty recipients of Chapter 30, however, are eligible for Top-up as it allows VA to pay the difference between what TA pays and the cost of the course
- Students must be certified with the Federal and/or state TA deducted from the charges before certifying tuition and fees to VA





Comparison

Each individual's circumstances are unique and their benefits should be assessed on a case by case basis.

Remember: Benefit elections of one benefit rather than another are irrevocable.

- Do NOT counsel your students. Refer them to the VA website or to the Education Call Center for assistance





Section Review

Training time used to determine benefits for both classroom theory and shop practice is 70 min.

- ☐ True
- ☐ False



Section Review

Training time used to determine benefits for both classroom theory and shop practice is 70 min.

- ☐ True
- ☒ **False**



Section Review

What payment programs fall under Chapter 33? (Select all that apply)

- ☐ A. Transfer of Entitlement (TOE)
- ☐ B. Fry Scholarship
- ☐ C. Monthly Housing Allowance
- ☐ D. Dependents Education Assistance
- ☐ E. Tuition and Fees



Section Review

What payment programs fall under Chapter 33? (Select all that apply)

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- ☐ D. Dependents Education Assistance
- ☐ E. Tuition and Fees



Responsibilities of the School via the SCO



Responsibilities for Reporting (1 of 3)

The forms used to keep VA informed are:

- Enrollment Certification (VA Form 22-1999 - side B only) to report required enrollment information
- Notice of Change in Student Status (VA Form 22-1999b) to report changes to enrollment information i.e. termination, suspension or dismissal

NOTE: Tear off the Instructions and Certifications sheet before completing the form. OMB Control No. 2500-0075
Response Burden: 10 minutes

Department of Veterans Affairs Side B

VA ENROLLMENT CERTIFICATION

IMPORTANT: Side B is for flight, correspondence, and apprenticeship or on-the-job training programs.

1. NAME OF STUDENT (First, Middle, Last)		2. VA FILE NO. (For chapter 15, include suffix. For nonqualifying cases, enter the veteran's social security number)	
3. CURRENT ADDRESS OF STUDENT		4. SOCIAL SECURITY NUMBER OF STUDENT (If not entered in item 2)	
		5. NAME OF PROGRAM	
6. TYPE OF TRAINING <input type="checkbox"/> FLIGHT TRAINING <input type="checkbox"/> CORRESPONDENCE <input type="checkbox"/> APPRENTICESHIP OR OTHER ON-THE-JOB		7. CREDIT FOR PREVIOUS TRAINING (Not Flight)	

VOCATIONAL FLIGHT TRAINING (See Instructions)

8A. CREDIT ALLOWED FOR PREVIOUS EDUCATION AND TRAINING				8B. DATE TRAINING BEGAN IN CURRENT COURSE	
DUAL	SOLO	GROUND SCHOOL	CERTIFICATES AND RATINGS		
8C. NUMBER OF HOURS/UNITS OF INSTRUCTION IN CURRENT COURSE				8D. TOTAL CHARGED	
DUAL	SOLO	GROUND SCHOOL	PRE-AND POST FLIGHT	OTHER	
					\$

CORRESPONDENCE TRAINING

IMPORTANT: A VA Form 22-1999c, Certificate of Affirmation of Enrollment Agreement, MUST be signed by this student and accompany this certification form before VA can authorize payment for this correspondence course.

9A. DATE FIRST LESSON SENT TO STUDENT	9B. NUMBER OF LESSONS FOR WHICH STUDENT IS ENROLLED	9C. CHARGE PER LESSON TO STUDENT	9D. WERE ANY LESSONS SERVICED BEFORE THE DATE ENTERED IN ITEM 9A? <input type="checkbox"/> YES <input type="checkbox"/> NO (If "Yes," show lesson number and date serviced in item 11, "Remarks")

APPRENTICESHIP AND OTHER ON-THE-JOB TRAINING

IMPORTANT: A signed copy of the training agreement outlining the training program and wage scale as approved by the State Approving agency or VA, or for apprentices, any document signed by the trainee incorporating this agreement by reference must be attached to this form. (Show monthly number of hours worked to date in item 11, "Remarks.")

10A. TRAINING DATES (Month, Day, Year)		10B. TYPE OF TRAINING		10C. NUMBER OF HOURS TRAINEE IS EMPLOYED PER WEEK IN TRAINING PROGRAM		10D. NUMBER OF HOURS IN STANDARD WORK WEEK	
BEGINNING	ENDING	<input type="checkbox"/> APPRENTICESHIP <input type="checkbox"/> OTHER-ON-THE-JOB					
				HRS.		HRS.	
				HRS.		HRS.	
				HRS.		HRS.	

11. REMARKS

CERTIFICATIONS - The provisions described in paragraphs (1) through (14) on the attached sheet are certified.

12A. FACILITY CODE		12B. SCHOOL NAME AND ADDRESS	
12C. TELEPHONE NUMBER OF CERTIFYING OFFICIAL		12D. SIGNATURE OF CERTIFYING OFFICIAL	
		12E. DATE SIGNED	

VA FORM 22-1999 JUN 2011 SUPERSEDED VA FORM 22-1999, MAR 2009, WHICH WILL NOT BE USED.



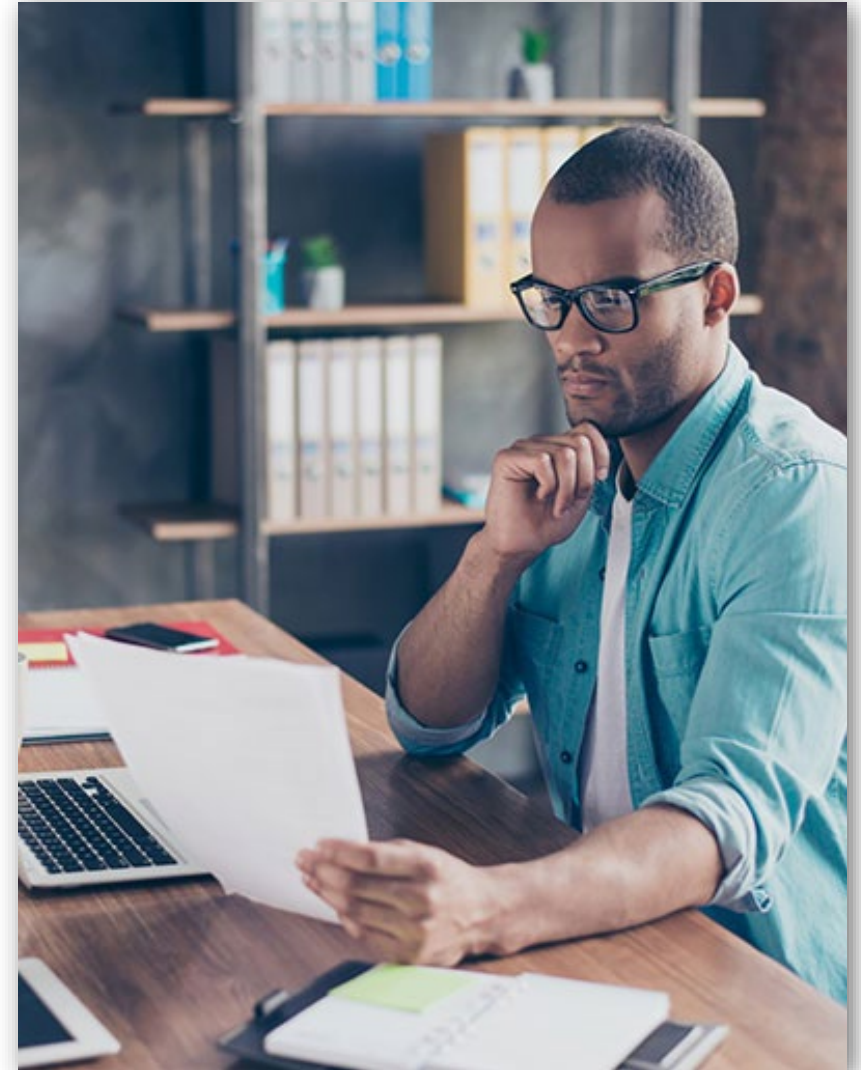
Responsibilities for Reporting (2 of 3)

Keep up-to-date on current VA rules and benefits.

- Provide a current e-mail address to your ELR
- Read/maintain VA bulletins provided by your ELR
- Attend VA training opportunities

Maintain records and make them available for inspection.

- VA papers submitted and records of training progress, program pursuit, etc.
- At least three years of records following the student's/trainee's last date of attendance





Responsibilities for Reporting (3 of 3)

Other responsibilities include ensuring:

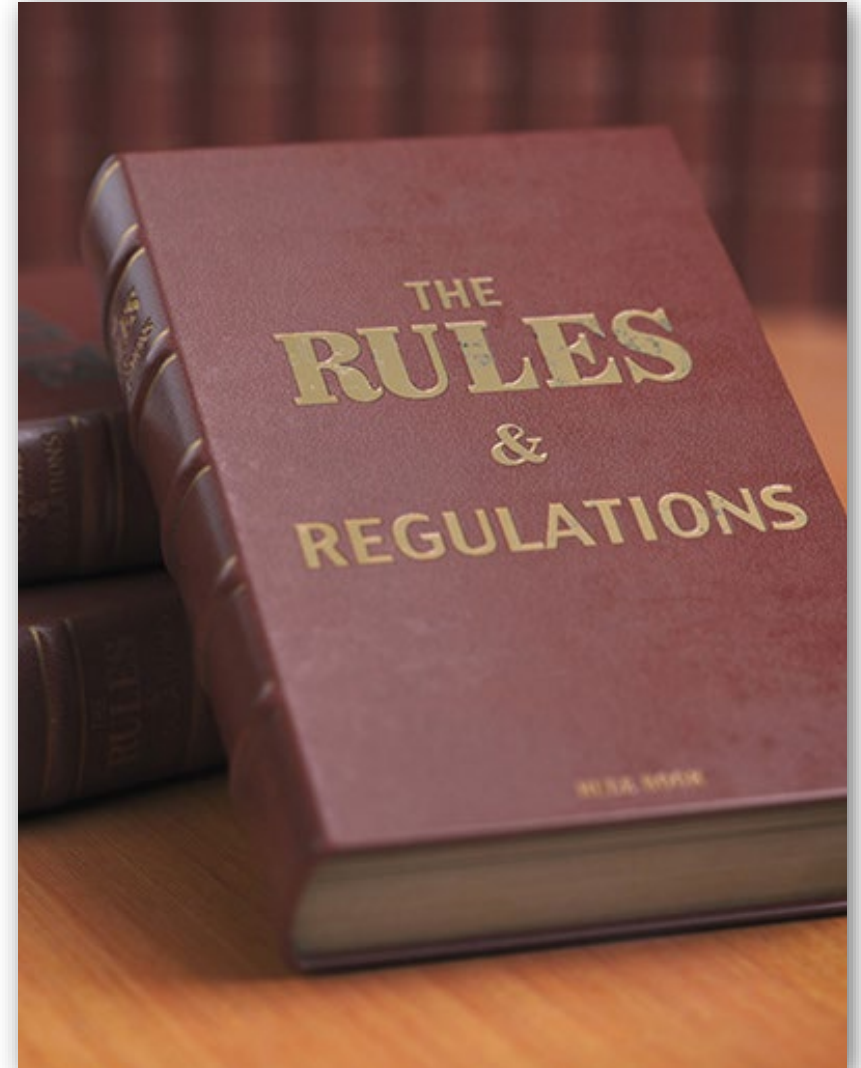
- Courses are approved by the SAA and VA
- Courses meet the student's learning objective
- Courses are not a repeat of previously passed courses
- Any changes to a student's status is promptly reported
- Programs meet 85/15 rule





Standards of Progress (1 of 2)

- Both accredited and non-accredited schools must enforce Standards of Progress (SOP) and conduct
- Only **non-accredited schools** are required by federal law to have attendance standards





Standards of Progress (2 of 2)

SOP, conduct and attendance guidelines must be in the school's catalog or bulletin and define:

- The grading system
- The minimum satisfactory grade level
- Conditions for unsatisfactory grades or progress
- A description of any probationary period
- Conditions for re-entrance after dismissal for unsatisfactory progress
- Conditions for dismissal due to unsatisfactory conduct
- The attendance policy





Enrollment Periods (1 of 3)

The approved enrollment period determines the Starting and Ending Date.

Starting Date

- Standard Term – Start date identified on the school's academic calendar
 - Quarter – 9-13 weeks
 - Semester – 15-19 weeks
- Non-term – First day the student attended class

Ending Date

- Term – End date identified on the school's academic calendar
- Non-term – Last day the student attended class
- *For both term and non-term:*
 - If student graduate early, withdraw, or terminate enrollment, effective date is the last attendance date
 - Unsatisfactory attendance/progress terminates enrollment, effective date is the last attendance date



Enrollment Periods (2 of 3)

The beginning date will be the official begin date of the term when class starts within 7 days.

The exact ending date (month, day, year) of the enrollment period(s) must appear on the enrollment certification.

Courses with different beginning and/or ending dates must be on separate lines, listed chronologically by the beginning date.





Enrollment Periods (3 of 3)

If a program is measured in clock hours, benefits are paid based on clock hours of attendance per week.

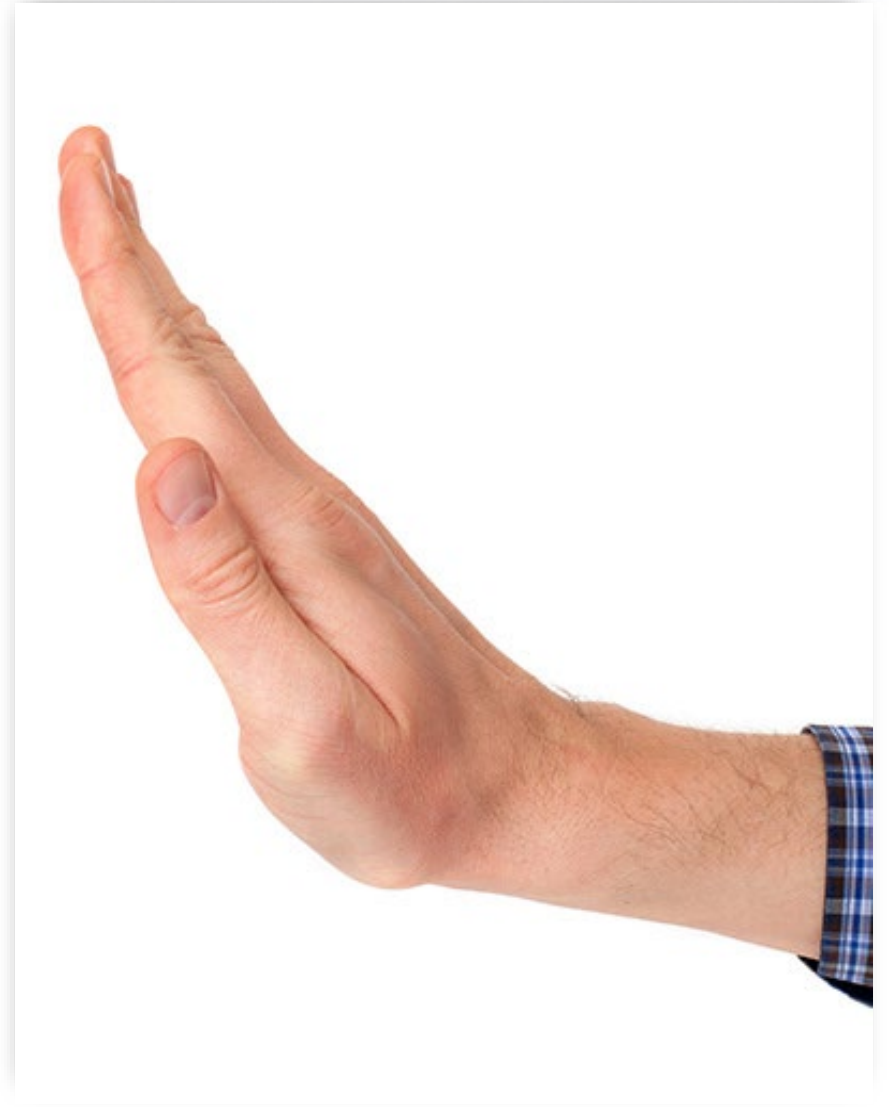
You **may not** extend the certified end date for students due to absences.





Credit Course Applicability

Only courses that satisfy requirements outlined by the curriculum guide or graduation evaluation form can be certified for VA purposes.





Credit for Prior Training & Credit Evaluation

Credit for Prior Training

- Transfer courses
- Credits
- Previous experience

Credit Evaluation

- Completed when students enroll or change programs
- Reviewed by VA during compliance surveys





Independent Study

Interaction between the student and the instructor through the use of communications technology without regularly scheduled classroom or laboratory sessions.

Independent Study courses that do not meet resident training requirements is distance learning.





Study Abroad

VA will pay:

- Home school's tuition and fees
- Books and supplies
- Monthly housing allowance

VA will not pay:

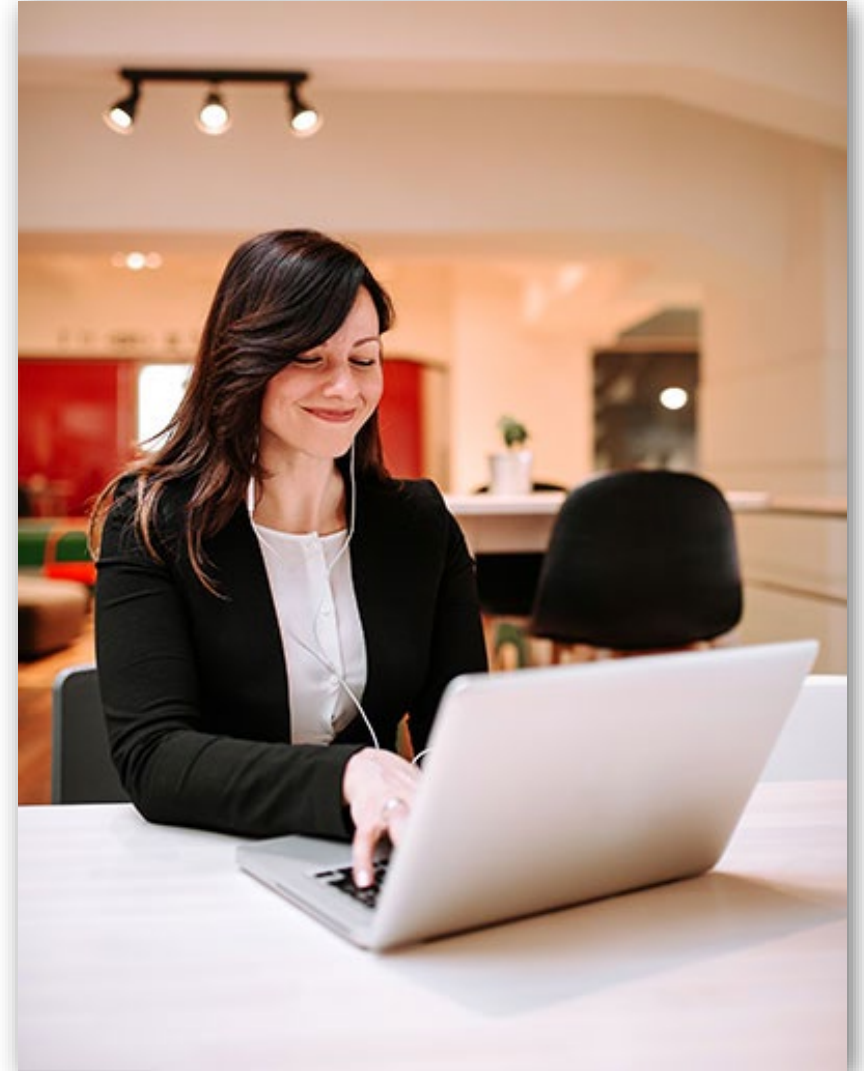
- Costs related to travel (airfare, lodging and meals)
- Third party charges





Round Out

Students can round out a schedule with non-required courses in their last term to receive benefits even though fewer credits are required to complete the program.





Length of Courses

Improper certification of the length of your program can result in payments being denied.

The Exception:

Students repeating a distinct module that was formally failed.





When to Certify

Benefit Chapter	Before Term Begins	Start of Term
30	Up to 120 days	Within 30 days*
33	Up to 180 days	Within 30 days
35	Up to 120 days	Within 30 days*
1606	Up to 120 days	Within 30 days*

* Unless training time is less than ½-time, the student is on active duty, or accelerated payment is requested.



Reporting a Drop

The following policies apply when a student drops:

- Punitive and non-punitive grade policies
- Refund policy

The contract/MOU/agreement with the school must include:

- Specific financial arrangements for when students drop

The image shows a screenshot of the VANCE (Veterans Affairs National Computerized Enrollment) login interface. At the top, the word "VANCE" is displayed in large, stylized green and white letters. To the right of the text is a small image of a man and a woman in military uniforms. Below the header is a purple rectangular box containing the login form. Inside the box, the text "Please type in your Login Name and Password" is displayed. Below this text are two white input fields: "Login Name:" and "Password:". Below the input fields is a blue button with the word "LOGIN" in white. Below the purple box are two blue hyperlinks: "E-mail me my password?" and "Show me my password hint?".



Academic Probation

The probation notifications for a single student must include:

- Student’s name
- VA file number
- “Academic Probation” in the subject line

If multiple students are being reported, submit a single notification using the spreadsheet in the Academic Probation section of the SCO Handbook.

School Official Completes							
Benefit Chapter	SSN/File Number	Payee Number	Last Name	First Name	Facility Code	Beginning Date Academic Probation	Zip Code Current Address



Academic Suspension

- Terminate the last term the student is entitled to payment
- Specify reason “Unsatisfactory Attendance, Conduct or Progress”
- Ensure the end date of the term is correct
- Even if the student isn’t returning, you must still complete the termination

	January 06	January 07	January 08	January 09	January 10
ter	✓	✓	✓	✓	✓
Charlotte	✓	✓	✓	✓	✓
mma	✓	✓	✓	✓	✓
Hailey	✓	✓	✓	✓	✓
Hunter	✓	✓	A	✓	✓
Isabella	✓	✓	✓	✓	✓
Jada	✓	✓	✓	✓	✓
Joseph	✓	✓	✓	✓	✓
Kayleigh	✓	✓	✓	✓	✓



Section Review

Which statements are the most accurate about what should be outlined for standards of progress? (Select all that apply)

- ☐ A. The grading system
- ☐ B. Conditions for unsatisfactory grades or progress
- ☐ C. Price for books and supplies
- ☐ D. A description of any probationary period
- ☐ E. The attendance policy



Section Review

Which statements are the most accurate about what should be outlined for standards of progress? (Select all that apply)

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- ☐ C. Price for books and supplies
- ☐ **D. A description of any probationary period**
- ☐ **E. The attendance policy**



Section Review

The VA will pay for cost related to travel for Study Abroad.

- ☐ True
- ☐ False



Section Review

The VA will pay for cost related to travel for Study Abroad.

- ☐ True
- ☒ **False**



Responsibilities of the SAA



State Approving Agency (SAA)

In 1944, Congress recognized the responsibility of the state to determine the education of its citizens.

Each state would establish a State Approving Agency and would be supported through funding, under contract, from the Department of Veterans Affairs (VA).

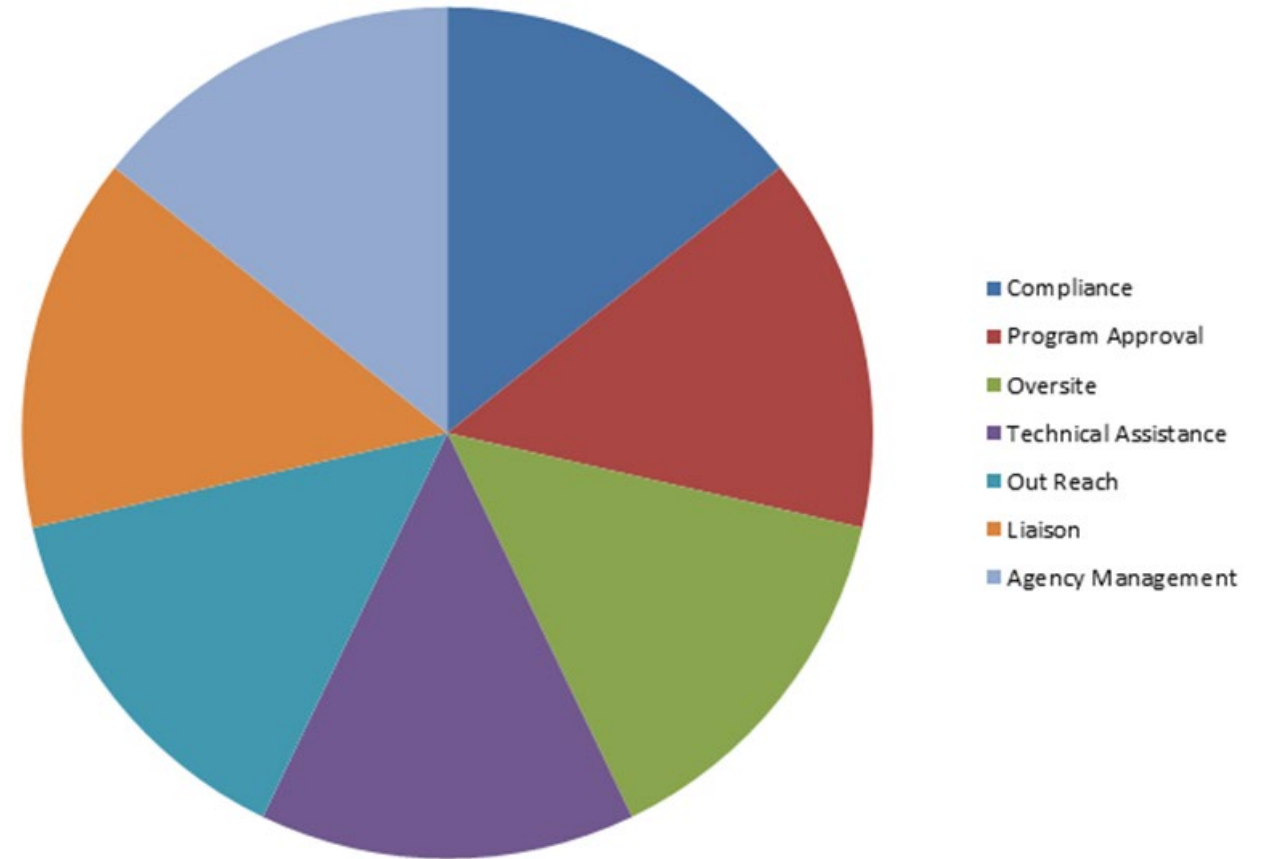




SAA Responsibilities

SAA's engage in several core functions:

- Program Approval
- Compliance and Oversight
- Technical Assistance
- Outreach
- Liaison
- Agency Management
- Contract Compliance

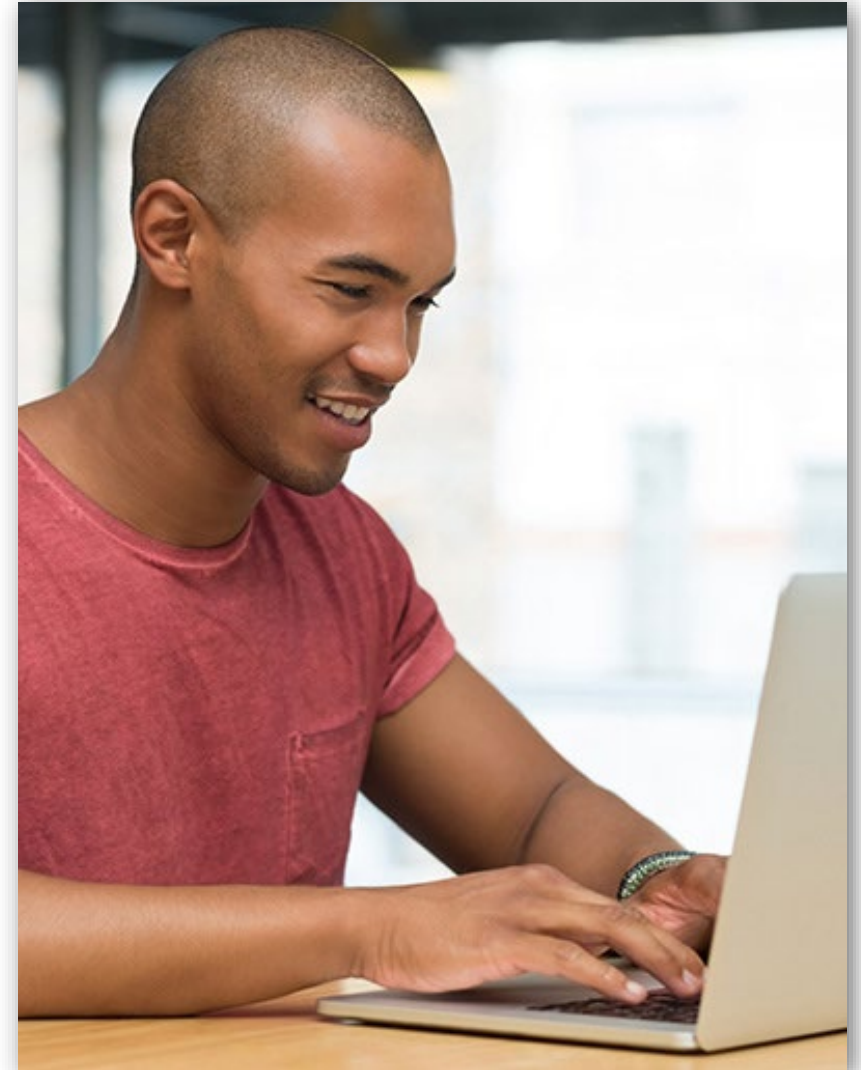




Program of Education

A combination of subjects or unit courses pursued at an educational institution. The three objectives are:

- Educational
- Vocational
- Professional





Educational

Educational objective leads to a diploma, degree, or certificate which reflects educational attainment such as:

- G.E.D. (General Educational Development) certificate
- High School diploma
- Bachelor, Master, or Ph.D. degree





Vocational

Vocational objective leads to an occupation attained after completion of a particular course or program leading to entry level employment:

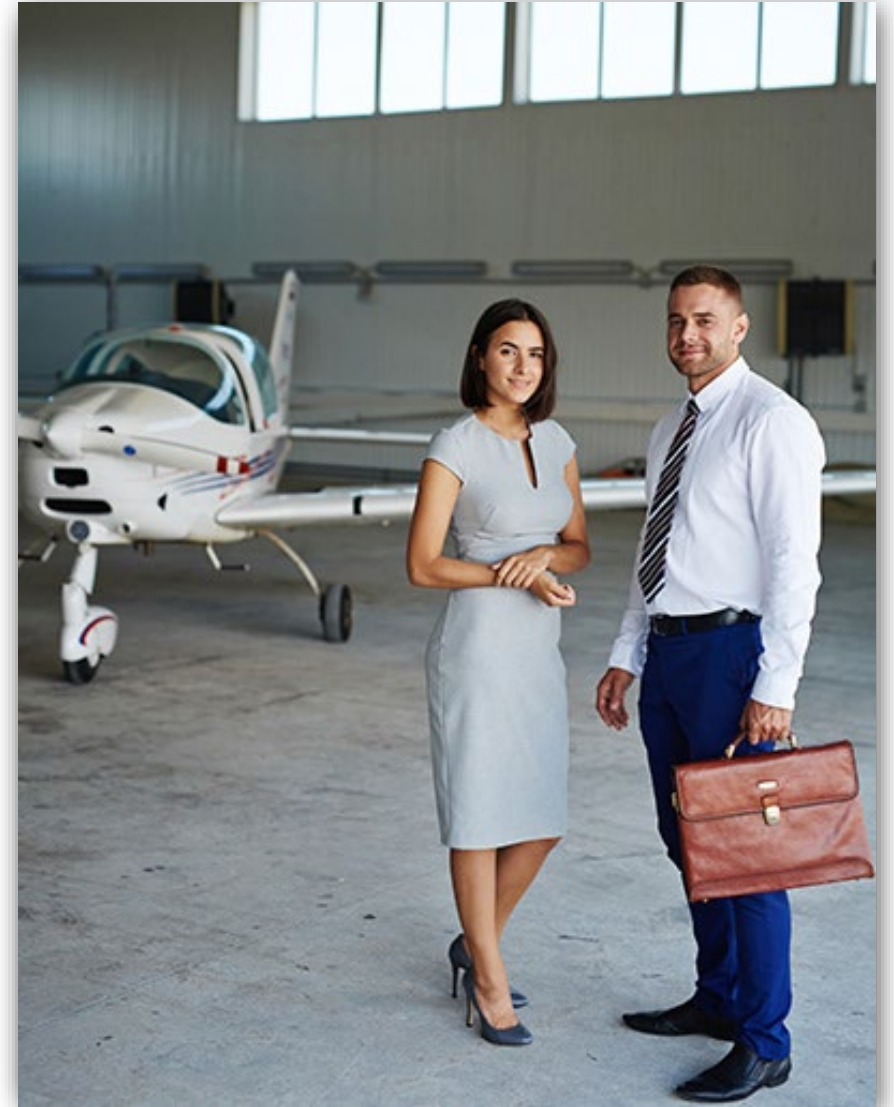
- Business
- Technical
- Trade
- Vocational school
- Apprenticeship or other on-the-job training





Professional

Professional objective leads to an occupation after an individual completes an extended, college-level academic program of study.

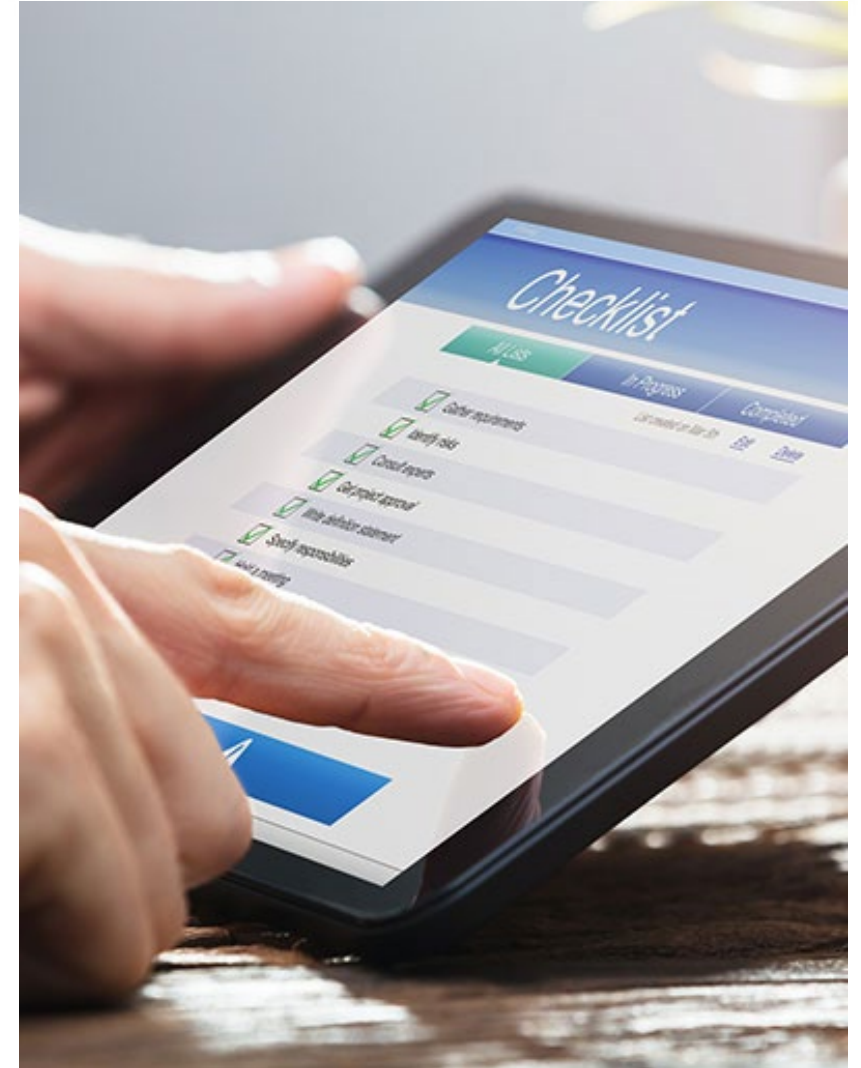




SAA Needs

The following items are what SAA needs from schools:

- School catalog and addendums
- Web Enabled Approval Management System (WEAMS – VA Form 22-1998) reflecting approved programs
- Student's application for admission & enrollment agreement
- Degree plan checklists or program audit report
- Registration and/or class schedule for the student
- Copy of current unofficial transcript
- Current financial accounts statement
- Transfer evaluation data form showing student's prior school and military credits evaluated and awarded





SAA Review

SAA ensures schools follow policies such as maintain:

- Progress records and enforces standards of progress and conduct
- Record of prior education & training that indicates appropriate credit is granted and training
- Programs consistent in quality, content, and length
- Space, equipment, instructional material, and personnel to provide good quality training
- Programs report to VA on time.
- Programs do not use deceptive advertising, sales or enrollment practices
- Programs for State board, agency licensure or certification meet the board/agency standards





SAA and ELR

ELRs work with schools and State Approving Agencies.

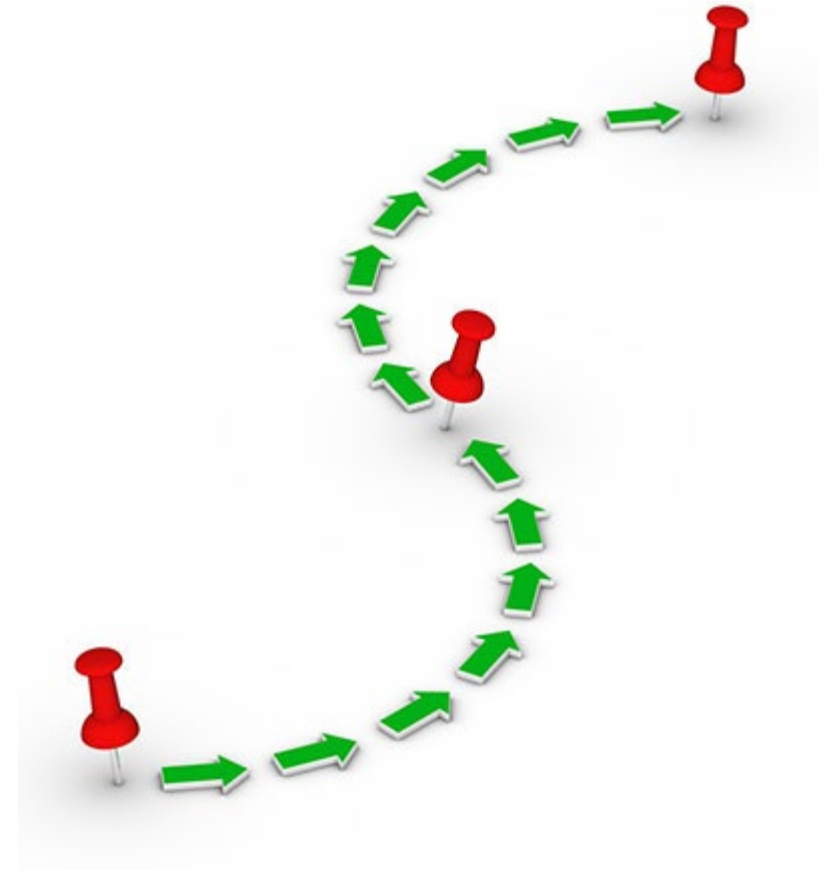
Keep in mind, they do not answer direct inquiries from Veterans or their dependents.

SAA:

- Approval issues
- Compliance conducted by SAA

ELR:

- Advisory Questions
- Certification questions
- VA-ONCE technical questions
- Compliance conducted by VA

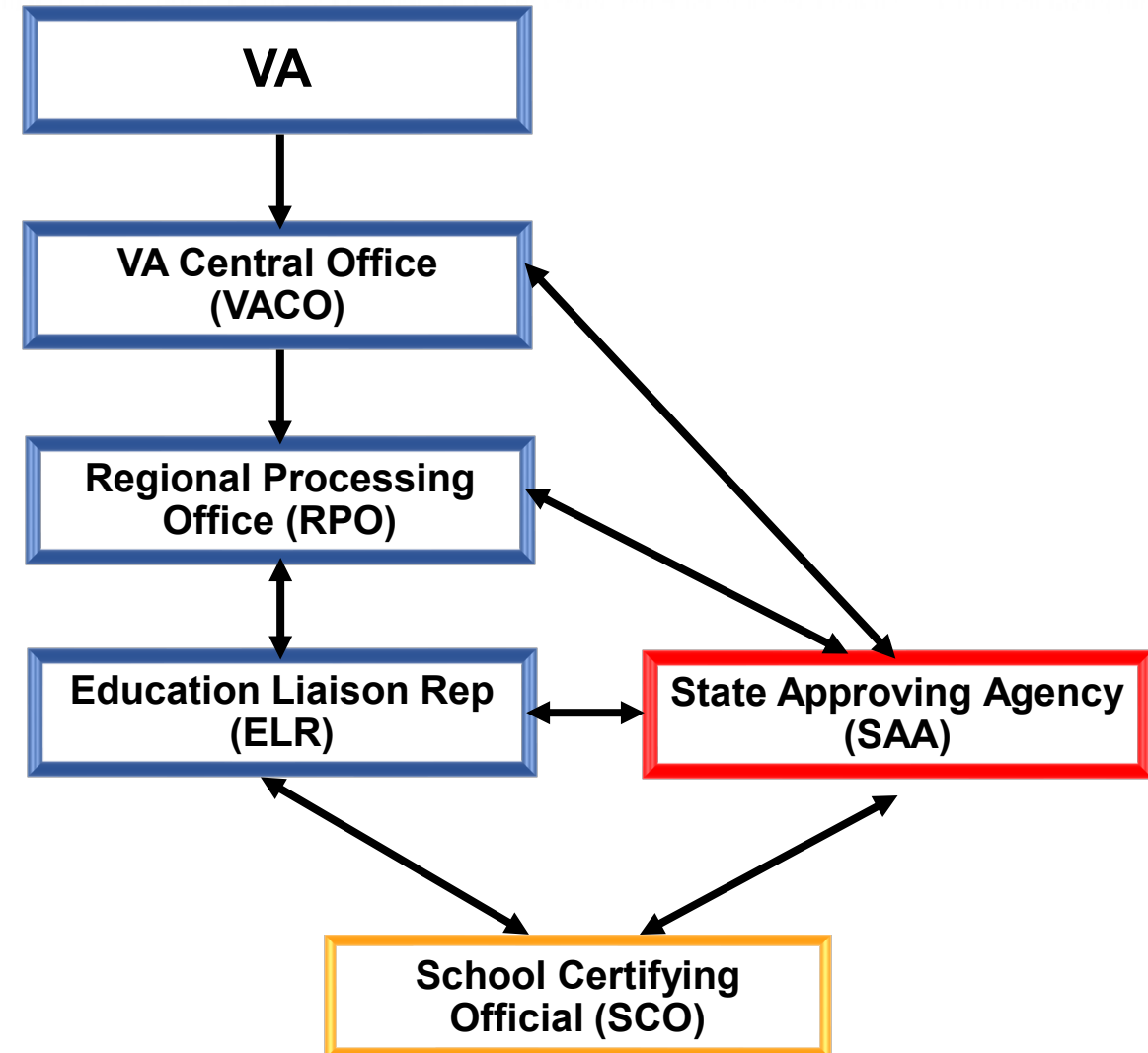




Educational Benefits Hierarchy

SAA & VA collaborate to help:

- Interpret laws and regulations
- Maintain integrity of programs
- Train the SCOs
- Encourage greater use of VA benefits
- Schools better serve veterans!





Section Review

What are the different objectives that can be approved for education benefits by SAA? (Select all that apply)

- ☐ A. Educational
- ☐ B. Recreational
- ☐ C. Vocational
- ☐ D. Professional



Section Review

What are the different objectives that can be approved for education benefits by SAA? (Select all that apply)

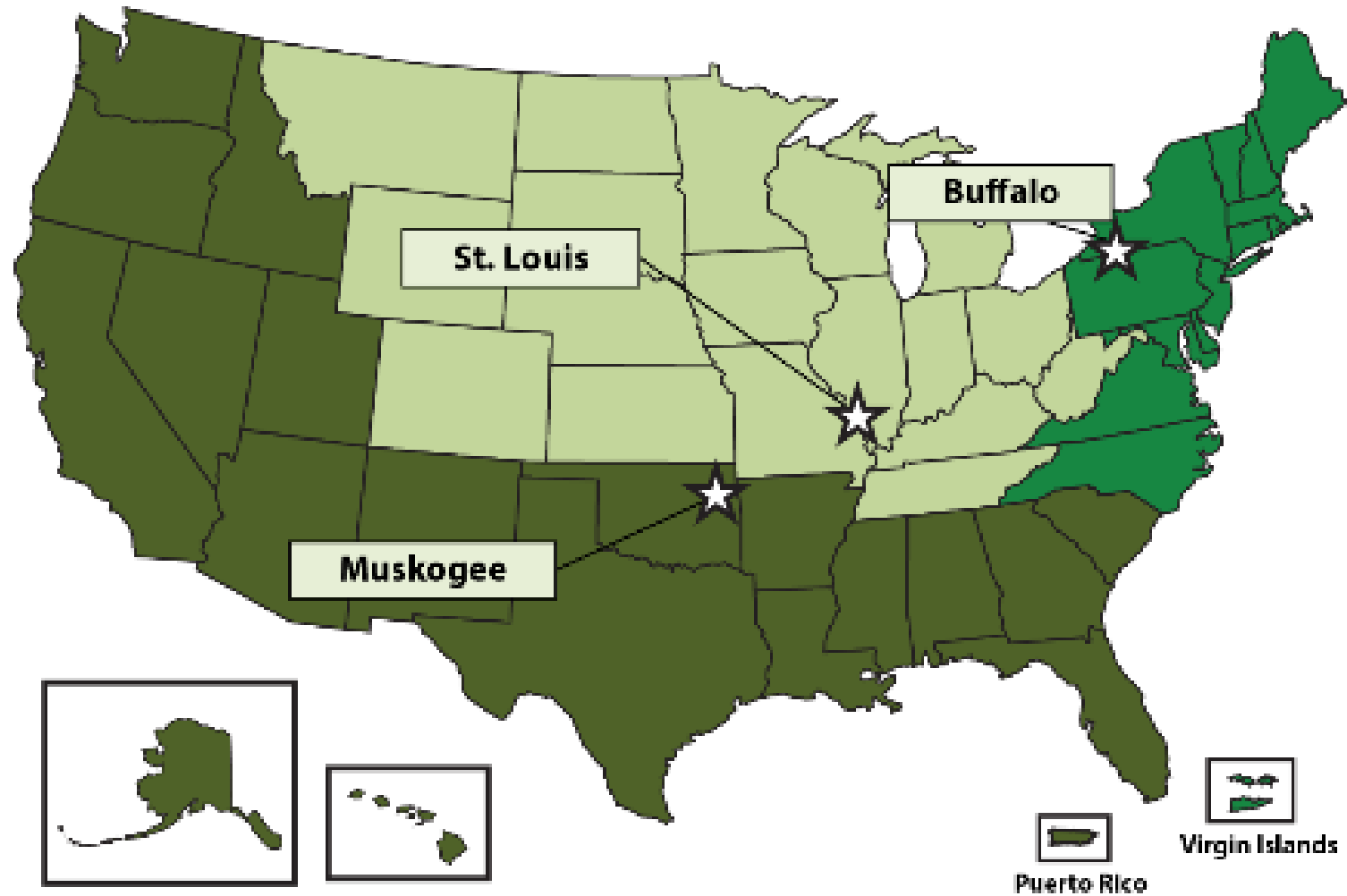
- ☐ **A. Educational**
- ☐ B. Recreational
- ☐ **C. Vocational**
- ☐ **D. Professional**



Contacts



Processing Jurisdictions (1 of 2)





Processing Jurisdictions (2 of 2)

RPO	Address	Fax Number	Jurisdiction																								
Buffalo	VA Regional Office PO Box 4616 Buffalo, NY 14240-4616	716-551-3241	<table><tr><td>Connecticut</td><td>Delaware</td><td>District of Columbia</td></tr><tr><td>Maine</td><td>Maryland</td><td>Massachusetts</td></tr><tr><td>New Hampshire</td><td>New Jersey</td><td>New York</td></tr><tr><td>North Carolina</td><td>Pennsylvania</td><td>Rhode Island</td></tr><tr><td>US Virgin Islands</td><td>Vermont</td><td>Virginia</td></tr><tr><td colspan="3">Foreign Schools</td></tr></table>	Connecticut	Delaware	District of Columbia	Maine	Maryland	Massachusetts	New Hampshire	New Jersey	New York	North Carolina	Pennsylvania	Rhode Island	US Virgin Islands	Vermont	Virginia	Foreign Schools								
			Connecticut	Delaware	District of Columbia																						
			Maine	Maryland	Massachusetts																						
			New Hampshire	New Jersey	New York																						
			North Carolina	Pennsylvania	Rhode Island																						
			US Virgin Islands	Vermont	Virginia																						
			Foreign Schools																								
Muskogee	VA Regional Office PO Box 8888 Muskogee, OK 74402-8888	918-781-7863	<table><tr><td>Alabama</td><td>Alaska</td><td>Arizona</td></tr><tr><td>Arkansas</td><td>California</td><td>Florida</td></tr><tr><td>Georgia</td><td>Hawaii</td><td>Idaho</td></tr><tr><td>Louisiana</td><td>Mississippi</td><td>New Mexico</td></tr><tr><td>Nevada</td><td>Oklahoma</td><td>Oregon</td></tr><tr><td>Puerto Rico</td><td>South Carolina</td><td>Texas</td></tr><tr><td>Utah</td><td>Washington</td><td>Trust Territories</td></tr><tr><td colspan="3">Philippines</td></tr></table>	Alabama	Alaska	Arizona	Arkansas	California	Florida	Georgia	Hawaii	Idaho	Louisiana	Mississippi	New Mexico	Nevada	Oklahoma	Oregon	Puerto Rico	South Carolina	Texas	Utah	Washington	Trust Territories	Philippines		
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			Puerto Rico	South Carolina	Texas																						
			Utah	Washington	Trust Territories																						
Philippines																											
St Louis	Department of Veterans Affairs 9700 Page Avenue Suite 101 – Education St. Louis, MO 63132-1502	314-253-4131	<table><tr><td>Colorado</td><td>Illinois</td><td>Indiana</td></tr><tr><td>Iowa</td><td>Kansas</td><td>Kentucky</td></tr><tr><td>Michigan</td><td>Minnesota</td><td>Missouri</td></tr><tr><td>Montana</td><td>Nebraska</td><td>North Dakota</td></tr><tr><td>Ohio</td><td>South Dakota</td><td>Tennessee</td></tr><tr><td>Wisconsin</td><td>West Virginia</td><td>Wyoming</td></tr></table>	Colorado	Illinois	Indiana	Iowa	Kansas	Kentucky	Michigan	Minnesota	Missouri	Montana	Nebraska	North Dakota	Ohio	South Dakota	Tennessee	Wisconsin	West Virginia	Wyoming						
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			Michigan	Minnesota	Missouri																						
			Montana	Nebraska	North Dakota																						
			Ohio	South Dakota	Tennessee																						
			Wisconsin	West Virginia	Wyoming																						



Call Centers



The Education Call Center - 888-GIBILL1 (888-442-4551).
7:00a.m. to 6:00 p.m. CST, Monday-Friday.

School Certifying Officials Hotline - 855-225-1159.

This is only for SCOs. You will need the school's facility code and to be listed as a SCO at the school.

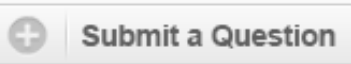
7:00 a.m. to 6:00 p.m. CST, Monday-Friday.



Internet Inquiries



FAQS



GI Bill Website – <http://www.benefits.va.gov/gibill>

Ask A Question website – <https://gibill.custhelp.com/app/home>

Find your ELR -

http://www.benefits.va.gov/gibill/resources/education_resources/school_certifying_officials/elr.asp



Student Inquiries



Refer students with questions to:

VA Education Phone number:
1.888.442.4551 (1.888.GI Bill 1)

or

Have them login at:
www.benefits.va.gov



Other Contacts



Hardship Cases, Claims Questions or Student Payment Issues:

1-855-225-1159

Debt Management for Debt Dispute or Inquiry:

1-800 827-0648

<https://www.va.gov/debtman/>

RPO Work Study Questions:

(918) 781-7878



Resources



Code of Federal Regulations (CFR)

<https://www.ecfr.gov/>

SCO Handbook & VA-Once user guide

http://www.benefits.va.gov/gibill/school_training_resources.asp

Web Automated Reference Material System (WARMS)

<http://www.benefits.va.gov/warms/>

Education Manual (M22-4)

http://www.benefits.va.gov/warms/M22_4.asp



Section Review

How many VA Educational Benefits regional processing centers are there in the US?

- ☐ A. 4
- ☐ B. 3
- ☐ C. 5
- ☐ D. 2



Section Review

How many VA Educational Benefits regional processing centers are there in the US?

- ☐ A. 4
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- ☐ D. 2



You should be able to:

- Summarize the history of the GI Bill
- Describe the current VA educational benefit programs
- Identify the responsibilities of the SAA
- Identify the school's responsibilities via SCO for certify students' courses, tuition and fees
- List points of contact to receive assistance with questions





Q & A





Thank you for your time today!